

JOB OPENING

PEORIA ZOO - RECREATION DIVISION

ANIMAL ENCOUNTER AMBASSADOR

POSITION: SEASONAL/ STARTING PAY: \$8.25 PER HOUR
16 - 32 HOURS PER WEEK DURING THE SEASON

RESPONSIBILITIES

- Greeting Zoo guests in an inviting manner.
- Preparing and selling appropriate animal food items according to directions.
- Observing animal/guest interactions and taking necessary steps to stop and/or correct problems.
- Handling cash and cash transactions reliably.
- Checking messages and work schedule at start of shift. Preparing assigned areas before public arrives.
- Keeping all assigned areas and work spaces clean and “visitor friendly”.
- Cleaning assigned area at end of business day to established standards.
- Staying current on Zoo events and information to share with guests and be able to answer questions.
- Follow all safety procedures pertaining to the duties performed. Wearing proper designated uniform.
- All other duties as assigned.

SUCCESSFUL CANDIDATES WILL HAVE

- Education: Minimum of two years of high school.
- Experience in customer service helpful.
- Aptitude for on-the-job training and ability to follow both written and oral instructions.
- Must have a pleasing personality and courteous manner. Must be dependable.

OTHER

- Under the supervision of the Curator of Animals.
- Ability to stand for long periods of time. Ability to lift 25 pounds. Ability to operate radio.
- Weekends and holidays required. Position begins in May.

